Getting Started with the Passio Go App

For New Passio Users

Please follow the steps below to ensure you can view all Longwood Collective shuttle routes and real-time arrival information.

Step 1: Download the Passio Go App

Download the **Passio Go** app from your device's app store. Once installed, open the app to begin setup.

Step 2: Select Longwood Collective as Your Agency

(This is an important first step after downloading the app.)

1. Tap the **three horizontal lines** in the top-left corner of the app

2. Select **"My Agency"**

3. Scroll or use the search bar to find **"Longwood Collective"**
   (formerly known as MASCO)

4. Tap **"View"**

Once selected, you will be able to see all Longwood Collective shuttle routes.

Step 3: Search for Your Desired Stop to View Routes & Estimated Arrival Times

1. Tap the **three horizontal lines** in the top-left corner

2. Select **"Stop List"**

3. Scroll or search for your desired stop

4. Tap the **colorful circle** next to the stop name

From there, you should be able to view all routes that serve that stop along with their estimated arrival times.