



## Getting Started with the Passio Go App

### For Harvard and BWH Passio Go Users

If you already use the Passio Go app for another agency (for example, **Harvard or BWH**), you can still view **Longwood Collective** shuttle routes.

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### Step 1: Download the Passio Go App

Download the **Passio Go** app from your device's app store. Once installed, open the app to begin setup.

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### Step 2: Add or Switch to Longwood Collective

*(This is an important first step after downloading the app.)*

1. Open the **Passio Go** app
2. Tap the **three horizontal lines** in the top-left corner
3. Tap your **Current Agency**
4. Tap “**Change Agency**” on the bottom-right corner
5. Scroll or use the search bar to find “**Longwood Collective**”  
*(formerly known as MASCO)*
6. Tap “**View**”

This will allow Longwood Collective routes to display in the app.

*(You can still keep your other agency as an option—just switch on/off your desired routes as needed in the “Routes” section located at the bottom of the screen.)*

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### Step 3: Find Your Stop and View Arrival Times

1. Tap the **three horizontal lines** in the top-left corner
2. Select “**Stop List**”
3. Scroll to or search for your **desired M2 stop**
4. Tap the **colorful circle** next to the stop name
5. View routes serving that stop and their **estimated arrival times**