

Getting Started with the Passio Go App

For Harvard and BWH Passio Go Users

If you already use the Passio Go app for another agency (for example, **Harvard or BWH**), you can still view **Longwood Collective** shuttle routes.

Step 1: Download the Passio Go App

Download the **Passio Go** app from your device's app store. Once installed, open the app to begin setup.

Step 2: Add or Switch to Longwood Collective

(This is an important first step after downloading the app.)

1. Open the **Passio Go** app
2. Tap the **three horizontal lines** in the top-left corner
3. Tap your **Current Agency**
4. Tap **"Change Agency"** on the bottom-right corner
5. Scroll or use the search bar to find **"Longwood Collective"**
(formerly known as MASCO)
6. Tap **"View"**

This will allow Longwood Collective routes to display in the app.

*(You can still keep your other agency as an option—**just switch on/off your desired routes as needed in the "Routes" section located at the bottom of the screen.**)*

Step 3: Find Your Stop and View Arrival Times

1. Tap the **three horizontal lines** in the top-left corner
2. Select **"Stop List"**
3. Scroll to or search for your **desired M2 stop**
4. Tap the **colorful circle** next to the stop name
5. View routes serving that stop and their **estimated arrival times**